

Problem, solved.

University of Georgia

University uses Fujitsu RunMyProcess to teach business process management.

“Let me first say that we (faculty and students) are still quite thrilled to use it. It turns out to be the students’ favorite part of the entire class!”

– Marie-Claude Bourdreau, associate professor and MIS graduation coordinator, University of Georgia

RunMyProcess.

a Fujitsu company

Background

The University of Georgia (UGA), in Athens, Georgia, is the oldest state-chartered university in America. Among the hundreds of programs it offers to its 34,000 students, UGA teaches Business Process Management (BPM) courses to both undergraduates in the Management of Information Systems (MIS) program and to MBA students as an elective course. In a given semester, UGA teaches BPM courses to approximately 125 undergraduates (in three sections) and 30 MBAs.

Problem

One of the challenges of teaching BPM is that while it is relatively easy to teach modeling and simulation—and assign the students hands-on exercises to test their understanding — teaching about the execution of processes once they are developed is much more difficult. This is because most BPM systems require a strong software development background and extensive product training.

Solution

Fujitsu RunMyProcess enables the University of Georgia to give students the experience of modeling processes, executing them and reviewing activity monitoring reports – the complete BPM lifecycle. Since the product is 100% cloud-based, set-up is fast. The user interface (particularly the forms builder) of the platform is very intuitive and simple, with drag and drop features. In addition, training videos help students get started with building their processes quickly.

Benefits

The University of Georgia feels strongly that RunMyProcess is well suited to both teaching and commercial use. BPM pilot projects with RunMyProcess can involve both business and technical people – often a major challenge for more established BPM vendors. In many situations, RunMyProcess can be an ideal tool for redesigning and automating a process. As Marie-Claude Bourdreau, associate professor and MIS graduation coordinator at UGA, said: “We’re beginning a new semester and are looking forward to using RMP in our BPM classes! Let me first say that we (faculty and students)

are still quite thrilled to use it. It turns out to be the students' favorite part of the entire class!"